



Health and Safety Standards at Greggs

Health and Safety Training

All of our operational colleagues receive health and safety training when they join the team, as well as on an ongoing basis throughout the year.

Incident Management Procedure

All incidents are reported to and then investigated by our dedicated Safety, Health and Environment team. Any actions arising as a result of individual incidents, are managed accordingly to prevent recurrence. In addition, all investigation findings are analysed to identify trends and areas for additional focus. Incident performance, including trends and analysis, are reported to our Executive team on a period basis.

Lost-time Incident Rate (over the last three years)

(Note: FTE based on average shift of 35 hours)

	2017		2016		2015	
	No's	AIR	No's	AIR	No's	AIR
SUPPLY CHAIN	41	1115	35	1090	28	817
RETAIL	49	391	58	491	71	626

What percentage of sites are certified under OSHAS 18001?

Our operations are not certified under OSHAS 18001 as we have been awaiting the update of the standard to ISO 45001. We are currently agreeing plans to achieve certification in the future. It should be noted that we have a robust internal audit of our health and safety management system (which has been designed in accordance with ISO 45001 framework) as well as external reviews via our liability insurers, property insurers.